

Feedback Form:
Draft Charter of Expectations for a High Quality Registration Function



Comhairle na nDochtúirí Leighis
Medical Council



Consultation on Draft Charter of Expectations for a High Quality Registration Function

The Medical Council has developed a draft Charter or Expectations, for the registration function, setting out for doctors what they can expect from the Medical Council, when making an application for registration and when retaining their registration. The Charter also sets out what would be expected of a doctor when making an application.

The Medical Council is inviting you to submit your views on the draft Charter. Following this consultation process and consideration of submissions received, the draft Charter will be reviewed and finalised. Please note that all submissions are subject to the provisions of the Freedom of Information Acts 1997-2003.

Submissions on the draft charter must reach the Council by close of business on 13th January 2014.

How to make a submission:

Please use this feedback form to make your submission. You can return your comments in a number of ways:

Email: email your completed form to charterfeedback@mcirl.ie

Post: Print the form and send it to us at: **The Medical Council, Kingram House, Kingram Place, Dublin 2**

Draft Charter of Expectations for a Quality Registration Function Feedback Form

Name of individual or group:	Irish Medical Organisation (IMO)
Organisation and Job Title:	Irish Medical Organisation (IMO) Vanessa Hetherington, Assistant Director, Policy and International Affairs
Contact details:	IMO House, 10 Fitzwilliam Place, Dublin 2 Tel: 01 676 7273
Email address:	vhetherington@imo.ie
Date:	13 th January 2014
For group responses, please indicate the number of people responding:	Approximately 6,200 members
If you wish to make comment on specific principle please enter your comment in the appropriate box below. Space has also been provided at the end of this document for general comment.	

		No response submitted	Support	Neutral	Do not support*	Comments *if you tick this box "Do not support" you must provide a comment
(Please tick the appropriate box)						
Section 3 Expectations	Doctors using the Medical Council registration function can expect from us:					
1.	Make the registration function accessible and easy-to-use so you can get things right first time					
2.	Treat you fairly, reasonably and respect your honesty unless you act otherwise					The IMO are of the view that "unless you act otherwise" is unnecessarily pejorative and should be removed. There is already an expectation of doctors using the registration function to be truthful in their interactions (see 7 below).
3.	Handle your information correctly and in confidence					
4.	Explain the decisions we make about you and respect your right to request a review of that decision					
5.	Respect your right to provide a comment, compliment or complaint					
6.	Be accountable for how we operate the registration function					

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		No response submitted	Support	Neutral	Do not support*	Comments *if you tick this box "Do not support" you must provide a comment
(Please tick the appropriate box)						
	The Medical Council expects doctors using the registration function to:					
7	Be truthful in your interactions					
8	Take care in presenting information accurately					
9	Observe timelines associated with the registration function					
10	Work cooperatively and politely with staff					

		No response submitted	Support	Neutral	Do not support*	Comments *if you tick this box "Do not support" you must provide a comment
(Please tick the appropriate box)						
	What doctors can expect of the Medical Council – what does it mean in practice?					
1.	Make the registration function accessible and easy-to-use so you can get things right first time.					Doctors should be able to spread the payment of their registration fee by monthly direct debit. Doctors should be reminded at registration that their registration fees are tax deductible. It is unclear as to why doctors seeking to register in Ireland should have to contact a UK telephone number. Perhaps this is a typo.
2.	Treat you fairly, reasonably and respect your honesty unless you act otherwise					Again the IMO are of the view that "unless you act otherwise" is unnecessarily pejorative and should be removed. There is already an expectation of doctors using the registration function to be truthful in their interactions (see 7 above).
3.	Handle your information correctly and in confidence					
4.	Explain the decisions we make about you and respect your right to request a review of a decision					
5.	Respect your right to make a comments, compliment or complaint					A visible complaints system should be put in place by the Medical Council for doctors to complain if the Charter is not being adhered to.

6.	Be accountable for how we operate the registration function					

		No response submitted	Support	Neutral	Do not support*	Comments *if you tick this box "Do not support" you must provide a comment
(Please tick the appropriate box)						
	Doctor expectations – what does this mean in practice?					
7	Be truthful in your interactions					
8	Take care in presenting information					
9	Observe timelines associated with the registration function					
10	Work cooperatively and politely with staff					

General Comments

General 1	Do you understand the Charter?	Yes. The Charter seeks to clarify what Doctors using the registration function should expect from the Medical Council and, in turn, what the Medical Council should expect from Doctors
General 2	Are there any parts of the Charter where a principle is not clearly explained?	<p>Doctors are expected to adhere to timelines for registration and penalties may be imposed for late registration, there is however no expectancy that the Medical Council should adhere to specific timelines with regard to the registration function. For example following receipt of appropriate documentation doctors should be advised when all actions relevant to the registration function will be undertaken. Similarly there should be a time frame for sending out renewal notices.</p> <p>Timelines should be applicable throughout the year and not subject to delays at times of increased workload.eg Registration of new trainee posts in January/July.</p>
General 3	Are there any issues which you feel ought to but have not been addressed within the Charter?	<p>The IMO recommends that the Medical Council include the following issues in the Charter:</p> <ol style="list-style-type: none"> 1. The Medical Council provides a service to doctors for doctors. Doctors have an expectation that this role is acknowledged and that the Medical Council will continue to seek input and suggestions from medical practitioners across all divisions to help further enhance the service. 2. The cost of the registration function, as with all functions of the Medical Council, are passed on either directly or indirectly to medical practitioners, therefore doctors have an expectation from the Medical Council that they will be cost-efficient in administering this function. <p>There may be efficiencies to be gained in a number of areas such as: fast-track applications which can be costly to both hospitals and doctors and; registration which is post-specific and requires a doctor to re-register for each change in post.</p>

General 4	If you wish to make comment generally on the Charter, please use the space opposite:	Post-graduate training bodies under take a number of functions on behalf of the Medical Council. The Medical Council should consider developing, in consultation with all stakeholders, a similar charter of expectations for Doctors, the Medical Council and the Post-graduate training bodies in relation to post-graduate training and maintenance of professional competence schemes.
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The Medical Council would like to thank you for taking the time to participate in the Consultation Process on our draft “Charter of Expectations for a High Quality Registration Function” and completing this feedback form. Your opinions and comments are greatly appreciated.

The Medical Council

