



IMO
FINANCIAL SERVICES

Supporting Doctors During 2020



CONTINUE TO EFFECTIVELY MANAGE A CLIENT BASE OF **3,000 DOCTORS** DURING LOCKDOWN



MAINTAINED **HIGH STANDARD OF CUSTOMER SERVICE** RESPONSE WHILE WORKING REMOTELY



LINKED WITH MEMBERS THROUGH A **VARIETY OF COMMUNICATION CHANNELS** SUCH AS SKYPE, ZOOM, WHATSAPP, TEAMS



1,150 DOCTORS ATTENDED IMO FS ZOOM WEBINARS



CONNECTED WITH OVER **1,000 MEMBERS** FOR INDIVIDUAL PLANNING CONSULTATIONS



WEBINAR HELD ON THE EFFECT OF **MARKET VOLATILITY** ON PENSIONS AND INVESTMENTS DURING LOCKDOWNS



TRANSITION TO **RETIREMENT** WEBINAR



AUTUMN **FINANCIAL PLANNING** WEBINAR



VARIOUS **INTERN AND NCHD** WEBINARS

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